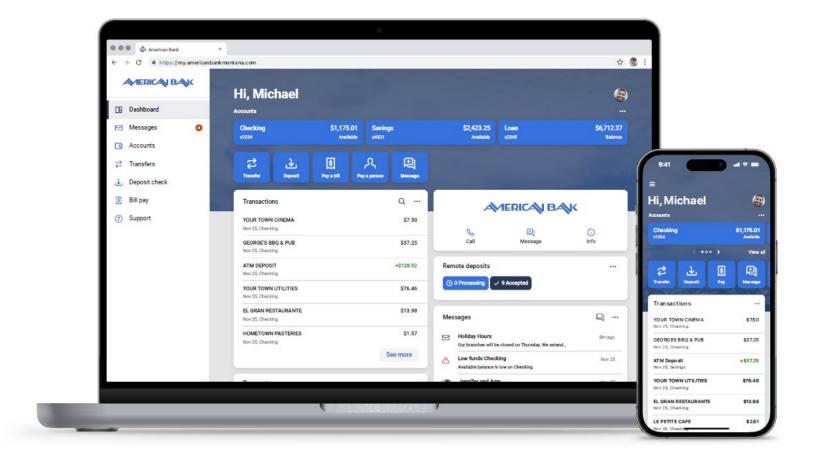


Member FDIC

## A NEW DIGITAL BANKING EXPERIENCE



# **Save this Quick Start Guide for November 7!**

- **1.** <u>Visit the homepage</u> of our website <u>www.americanbankmontana.com</u> to sign in from a computer, or visit the App Store or Google Play and download our mobile banking app.
  - Your current app will prompt you to update for up to 30 days.



- 2. <u>Enter your current username and password.</u> Your login credentials will be the same whether you log in from a computer or the app!
  - Your Biometrics settings in the current app will NOT transfer, please ensure you know your username and password. You can contact your local branch to assist getting your username and resetting your password.
- 3. <u>Establish Two Factor Authentication:</u> A code will be delivered by text or a call to a phone number you provide. Ensure that you have access to this phone while you are completing this process. This code may not be delivered to an email address. You only need to complete this process once if you select "remember this device".
  - The current image and security questions will be replaced with Two Factor Authentication to enhance your online security.

### You'll also be able to:

V	View check images and e-statements, all from your mobile devices.
V	Add a payee to your Bill Pay account from your mobile device.
V	<b>Connect accounts</b> at other financial institutions (Not all financial institutions are available).
V	Reset your Password – reset your password from the browser app or the mobile app.
V	Add notes, tags or images such as receipts to your transactions.

#### **Important Information to Enhance your Online Banking Experience**

**ALERTS:** Any alerts established in the previous Online Banking system will not transfer to the new system. You may reestablish balance and transaction alerts in the new system beginning on November 7 after 9:00 AM. When using our mobile app, you'll need to enable notifications in order to receive alerts.

**ACCOUNT HISTORY:** 120 days of account history will transfer with the conversion, and your transaction history will build with continued activity. E-statements prior to 120 days will still be available for your reference in the Documents section.

**MOBILE CHECK DEPOSIT:** Mobile check deposits accounts will be available for immediate use on November 7. Cutoff time for mobile check deposits is 4:00 PM MST and funds are deposited within 1-2 business days. New mobile check deposit accounts require 1-2 days for approval.

**TRANSACTIONS:** On the home screen, the transaction list includes transactions from all of your accounts. You may view transactions from specific accounts by clicking on the account name.

**SUPPRESSED ACCOUNTS:** You may have accounts connected to your profile that were suppressed from your view in the previous system. These accounts will be viewable at the time of the upgrade. To suppress any of your accounts, click on the account you wish to suppress, select Settings, and turn off the button next to "Show in App."

## **Important Dates**

**NOVEMBER 6** 

	accounts and automatic transfers to the new platform, you can call your local branch to request a funds transfer between accounts.
NOVEMBER 7	The new Online Banking system will be live on November 7. At 9:00 AM, you will be able to download the new AB app and log in by following the Quick Start Guide instructions on the previous page. The existing AB Anywhere Mobile Banking app will begin prompting customers to download the new American Bank Montana app before December 7, 2023.

The conversion to our new Online Banking platform will take place starting at 3:00 PM on

NOVEMBER 6, 2023. Website and App transfer function will not be available while we migrate your

DECEMBER 7

30 days after the new system is live, December 7, you will no longer be able to log in to the AB
Anywhere Mobile Banking app. Please download the American Bank Montana app by December 7,
2023.